

Your safety and security is our priority

The NEC Group has extensive knowledge and experience in ensuring the safe delivery of events, exhibitions and concerts across its venues, using a wide range of solutions.

We are constantly reviewing our measures to ensure that they remain effective and proportionate.

West Midlands Police and Counter Terrorist Security Advisors work in partnership with the teams at each of our venues, often deploying a variety of resources to work alongside those of our teams. These include a number of overt and covert security measures, so whilst you may not see all operational security activity, you should be assured that it is on-going, often behind the scenes to prevent crime and keep you safe whilst you enjoy your visit.

We have multi layered security measures and procedures in place including:

- State of the art CCTV monitoring and communications centres
- Search and screening technology
- Bag searches at venue entrances
- Response and Conflict Management teams
- Behavioural Detection teams
- Dedicated Security Dog teams
- An onsite West Midlands Police team
- Vehicle check points
- Hostile Vehicle Mitigation protection

We periodically deploy highly visible resources to deter, detect and disrupt a range of criminal activity, providing reassurance to our customers, so please don't be surprised if in and around our venues you see both uniformed and plain-clothed officers.

What can you do to help?

- *We encourage you to arrive at the venue as early as possible, to allow more time for enhanced security checks.*
- *It is best for everyone to only bring essentials and note that bags may be searched. Some items and bags of a certain size may not be allowed into some events. Our venues have on site storage facilities at an additional cost, but please check the venues' website for specific details.*
- *Our security teams work hard to keep you safe, please help them by co-operating with their requests.*
- *You have an important role to play in helping us by reporting anything that doesn't feel right, for example any unattended items or someone acting suspiciously. You can report anything suspicious to any of our security officers or the Police.*

Remember: 'See It. Say It. Sorted.'

